

## 2011-12 SSPBT Annual Program Review Update

### IIA. PROGRAM SERVICES

**Step 1:** Check (x) the common services offered by this program. (Services that are offered by more than one college program.)

Common Services:

Counseling	<b>x</b>
Advising	
Orientation	<b>x</b>
Outreach	<b>x</b>
Registration	<b>x</b>

**STEP 2:** Check (x) the formal instruction offered by this program (if any). Common services are offered by more than one college program.

Formal Instruction:

Courses	<b>x</b>
Workshops	<b>x</b>
Trainings	<b>x</b>
Seminars	
Other	<b>x</b>

Explain: Assistive technology courses support specialized need.

**Step 3:** Name the unique services offered by this program. Unique services are offered only by this program (limit 9).

**Step 4:** Check (x) the top 5 areas that each unique service supports or addresses.

Unique Services →	Alternate Media	Test Facilitation	Assistive technology	Disability management Counseling	Transportation/Mobility Assistance	Outreach and Recruitment/Transition Planning	Priority Registration Assistance	Disability-Related Book Vouchers	Instructional Consultation
↓ Supports/Addresses									
Student's Academic Goals		<b>x</b>							<b>x</b>
Student Equity Goals									
Student Access	<b>x</b>	<b>x</b>	<b>x</b>	<b>x</b>	<b>x</b>	<b>x</b>	<b>x</b>		
College Enrollment Goals							<b>x</b>		
Student Retention Rates			<b>x</b>	<b>x</b>	<b>x</b>				<b>x</b>
Student Persistence Rates	<b>x</b>				<b>x</b>				<b>x</b>
College Diversity Goals					<b>x</b>	<b>x</b>			
Federal Mandates	<b>x</b>	<b>x</b>	<b>x</b>	<b>x</b>					
State Mandates							<b>x</b>		
<b>Strategic Initiatives:</b>									
Community Collaborations						<b>x</b>			
Cultural Competency				<b>x</b>					
Outreach						<b>x</b>			
Individual Attention	<b>x</b>	<b>x</b>	<b>x</b>				<b>x</b>		<b>x</b>
<b>Institutional Core Competencies:</b>									
Communication/Expression	<b>x</b>	<b>x</b>		<b>x</b>					
Information Literacy			<b>x</b>				<b>x</b>		
Physical/Mental Wellbeing					<b>x</b>				
Global, Cultural, Social, Env. Awareness						<b>x</b>			
Critical Thinking									<b>x</b>

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