

*CARING CAMPUS
FOR CLASSIFIED
PROFESSIONALS*



) IEBC (
INSTITUTE for EVIDENCE-BASED CHANGE





BEHAVIORAL COMMITMENTS

“People will forget what you said, people will forget what you did, but people will never forget how you made them feel.” - Maya Angelou

TEN FOOT RULE



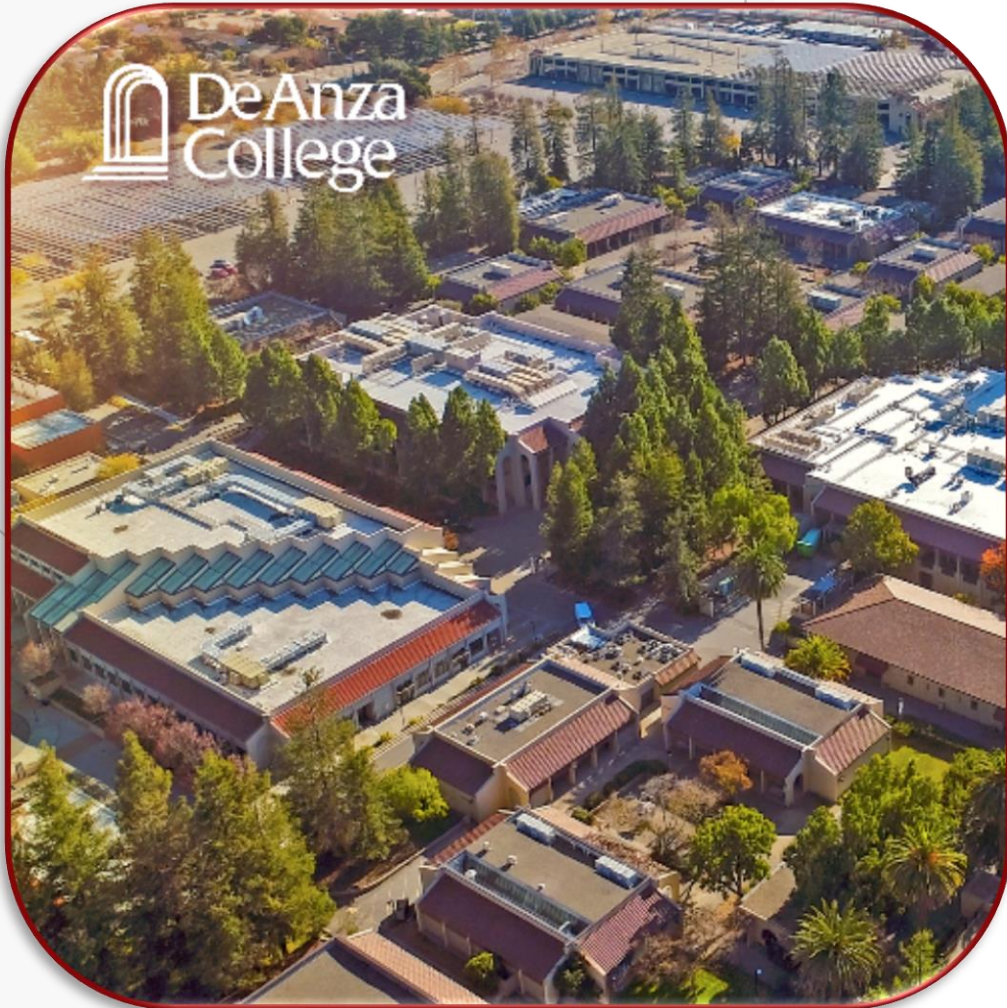
When a student is within 10' and seems to need assistance, take the initiative to approach them in a friendly and open manner and help, as necessary.

NAME TAGS

Wearing easily identifiable college badges and lanyards, so students know who to approach and ask questions.



CROSS-DEPARTMENT AWARENESS



Learning about other departments on campus so we can better direct students. Accurate and up-to date directories.



WARM REFERRALS

Make a connection on the student's behalf, call ahead or walk the student to the office or class they need to get to. Follow up to ensure that student received the help they needed.

NAME TAGS

DeAnza College

Stephanie Sherman

Dean

Biological/Health & Environmental Sciences

DeAnza College

Andrew LaManque

College Researcher

DeAnza College | CAREER TRAINING

Tiffany Rodriguez-Tran

Senior Program Coordinator
Workforce Development

DeAnza College | CAREER TRAINING

Trisha Tran

Counselor, CTE
Workforce Development



COMMITTEE MEMBERS

Satinder Kaur – kaursatinder@fhda.edu

Veronica Aparicio – aparicioveronica@fhda.edu

Lidia Burlanescu – burlanesculidia@fhda.edu

Margarita Hawthorn – hawthornmargarita@fhda.edu

Andre Meggerson – meggersonandre@fhda.edu

Gulzhan Alieva – alievagulzhan@fhda.edu